



Robbery Prevention & Robbery Response

Presenter:

*Sergeant Claudine Malone,
Department of Public Safety
New Castle County Police*

The New Castle County Division of Police is dedicated to making communities safer through innovative problem solving and cooperative partnerships. The New Castle County Police's vision includes enhancing the safety and quality of life for residents, and to continue to foster a culture of professional delivery of responsive, efficient police services through innovative problem solving, effective communications, technology and cooperative partnerships.

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The damage caused by a robbery can be much more than just the loss of money. Credit unions that have experienced a robbery have reported the effects to the employee morale can last long after the actual event. There are many technological advances to help prevent robberies as well as improve the responses to robberies, but a well prepared staff is still the best defense. Robberies of financial institutions remain a steady trend. In many areas of the country, they are hitting at an alarming and increasing rate. The only reliable means that credit unions have to improve prevention, apprehension and recovery, involves training, training and more training!

Sergeant Malone will share valuable information compiled by the New Castle County Police Department regarding robbery prevention and response.

The session will review:

- Prevention strategies
- What to do during the robbery
- What to do after the robbery

March 13, 2012

Registration and light meal: 5–5:30 p.m.

Session: 5:30–7:30 p.m.

Location: Delaware Credit Union League,
4 Quigley Blvd, New Castle, DE

March 14, 2012—Alternate Bad Weather Date

*If 25+ registrants - session will be relocated to ABC
(Associated Builders and Contractors, Inc.) training room located in the
Airport Industrial Park, 31 Blevins Drive, Suite B., New Castle, DE 19720.
All registrants will be notified of any location or date change.*

Registration Deadline: March 1, 2012

(Registration form over please)